

# Mobile Application Survey

39 responses

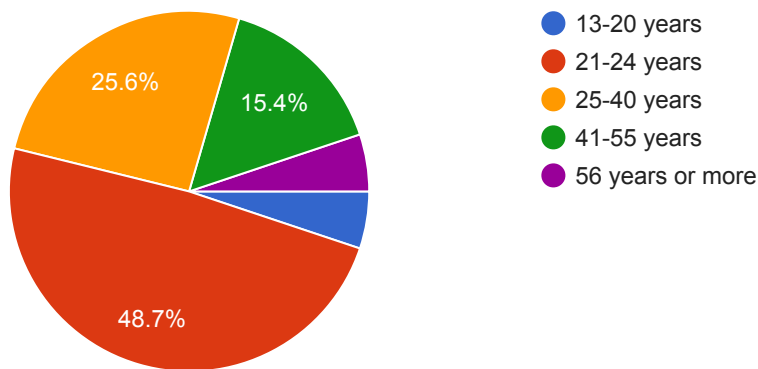
## 1. What is your Gender ?

0 responses

No responses yet for this question.

## 2. What is you Age ?

39 responses



## 3. Which location do you usually take your bus from ?

0 responses

No responses yet for this question.

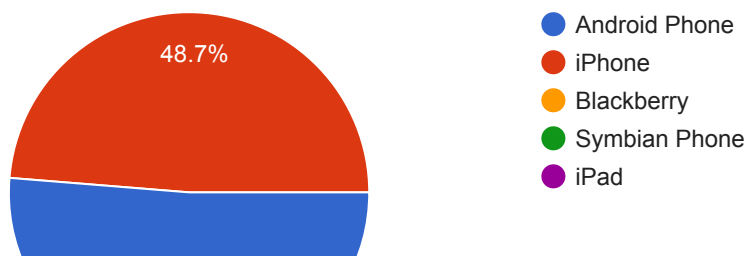
## 4. What is your Profession ?

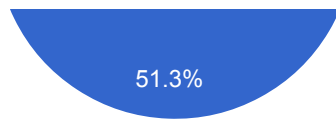
0 responses

No responses yet for this question.

## 5. Which of the following devices you own ?

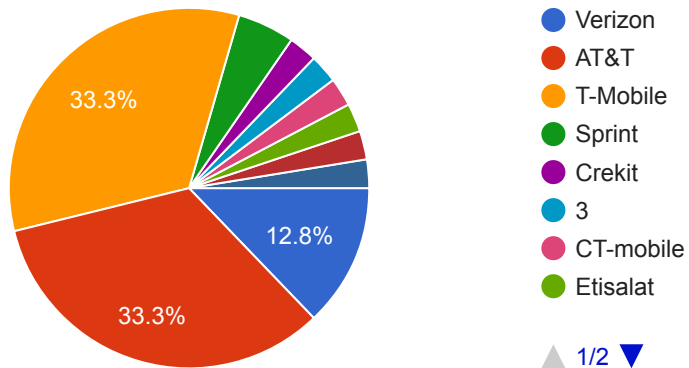
39 responses





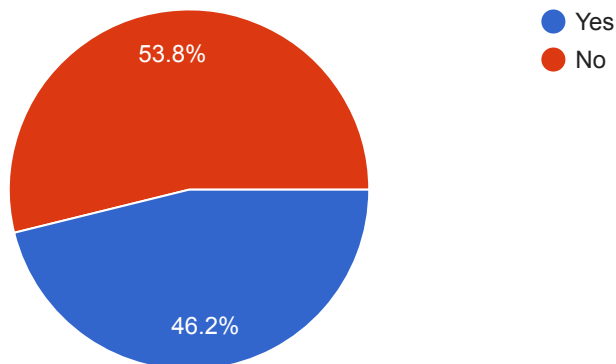
## 6. What carrier do you use with your smart device ?

39 responses



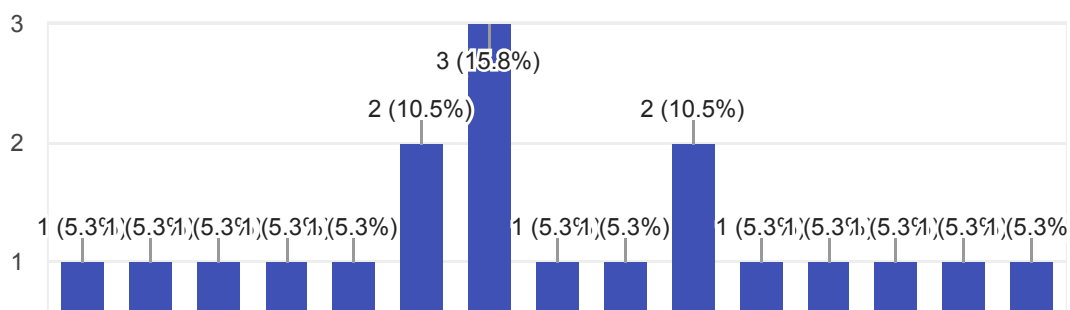
## 7. Do you use unlimited data plan?

39 responses



## 8. If your answer is no for previous question, please specify your data plan.

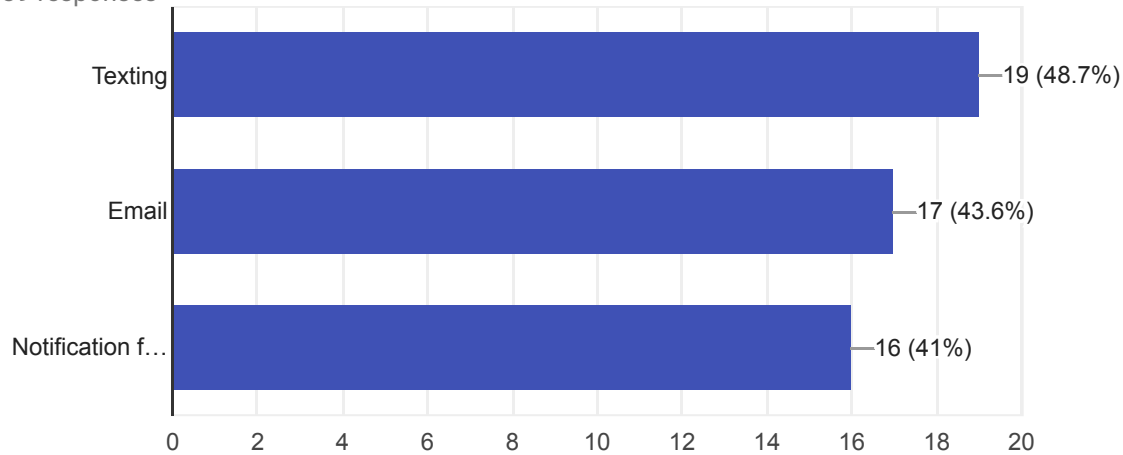
19 responses





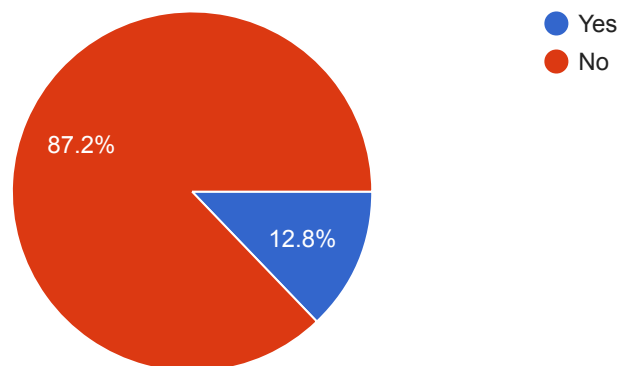
## 9. Do you prefer to get alert by text or email ?

39 responses



## 10. Do you own smart watch ?

39 responses



## 11. If you do own smart watch, please specify the type and brand.

5 responses

Apple Watch 2

FitBit Blaze

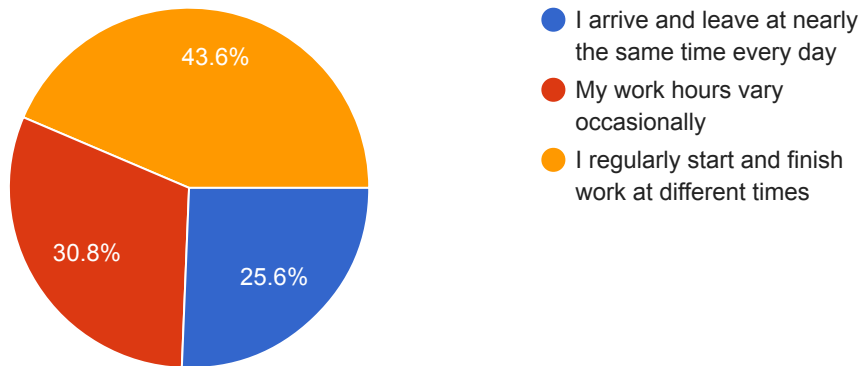
Fitbit

Apple iwatch

MotoG

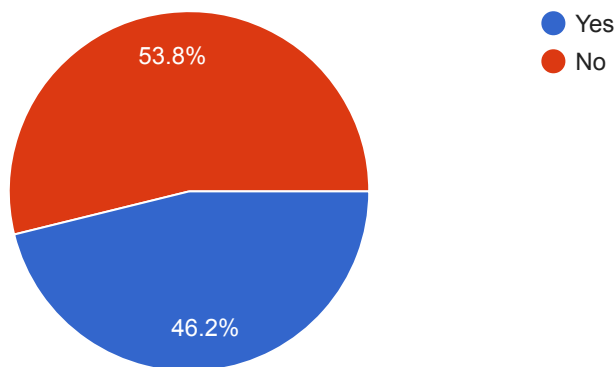
## 12. During the normal work day:

39 responses



### 13. Do you regularly use public transportation at specific time everyday?

39 responses



### 14. At what time of the day do you need to use public transportation app

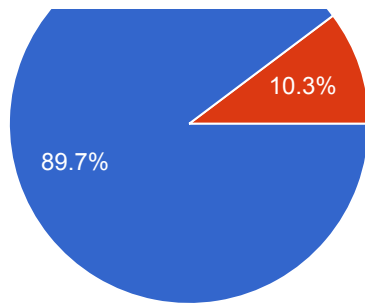
26 responses



### 15. Have you ever used transit apps ?

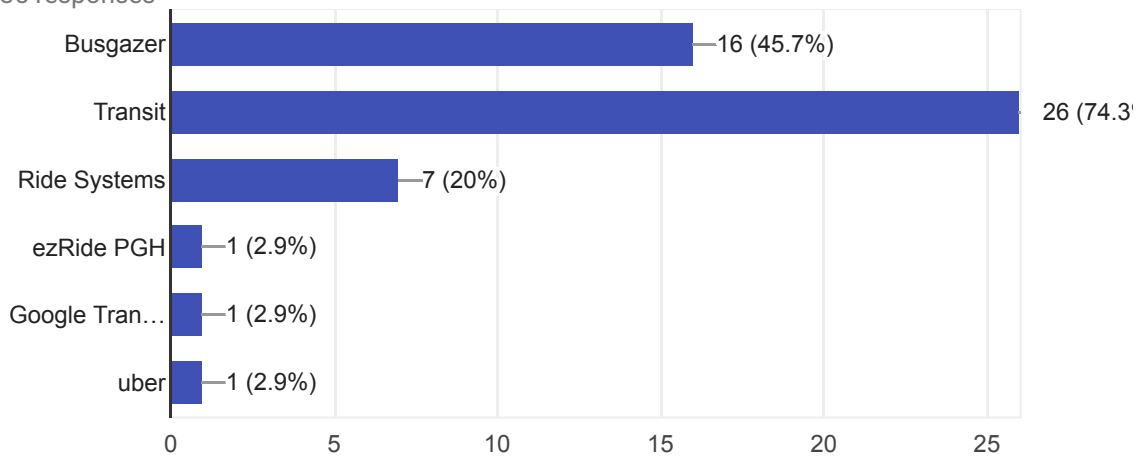
39 responses





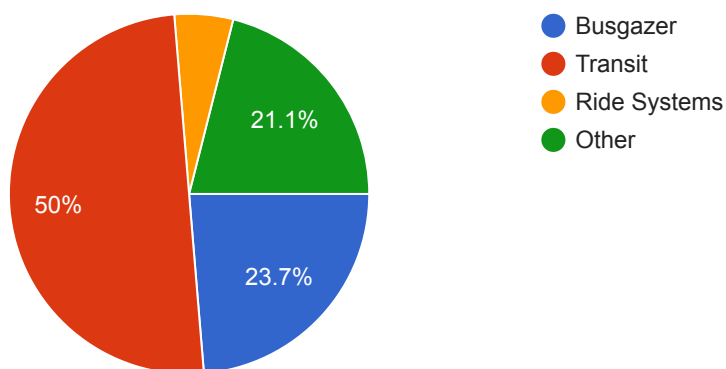
## 16. Which of the following transit apps do you have on your device ?

35 responses



## 17. Which of the following public transportation apps are you currently using ?

38 responses



## 18. Any feature of transit app that is bothering you ?

30 responses

No (2)

Nope (2)

1. My in app GPS location does not work with WiFi enabled. 2. Buses do not always have GPS tracking. 3. Bus stop icons on map have no indication of which direction the bus is heading. 4. Has no trip planning feature (no way to set a destination and have the app give you the best route. also has no integration with google maps)

None

inaccurate localization

Inaccurate Timing

Needs real-time tracking.

Sometimes incorrect about estimated arrival

Not particularly.

Most apps don't show the real time location of the buses.

no instructions on how to use the app. not user friendly

no

Time not accurate.

The arrival time of buses are never reliable. Occasionally, the buses do not show up on the map, despite their listing with time of arrival.

Sometimes it's not accurate

The app is slow

NOt reALLY

The text size is not adjustable

I have to check google maps to know where to go and then check the route on app.

Not really

Loading time

Inbound and Outbound confusion

random order of bus schedules

No texts, only icons in the home screen

Two non intuitive clicks to show the arrival schedule

Uber ads in between bus timings

Menu options have no labels only images

Slow launching time

## 19. The features you like the most ?

31 responses

Map interface. 2 taps lets me know all bus times for my stop

It tells you how long you need to transfer to the bus stop from there to your final destination

Next bus arrival time

None

visualization of the moving bus

Future service changes

clarity

Last Bus Timing

Route optimization.

Good UX.. No need to search for info

The bus tracker service.

Clean interface

nothing

Get the right bus schedule.

Consistent display of reliable real-time information of bus locations with an easy-to-use UI.

Shows both inbound and outbound

No idea..

It helps in setting reminders

I CAN see buses

No..

It can show you the bus timings accurately

Accurate timing

In Bound Out Bound

No of bu

Precise

24hr schedule of the bus

Time of arrival is sorted

Bookmarking the stop

Next three timings of a bus

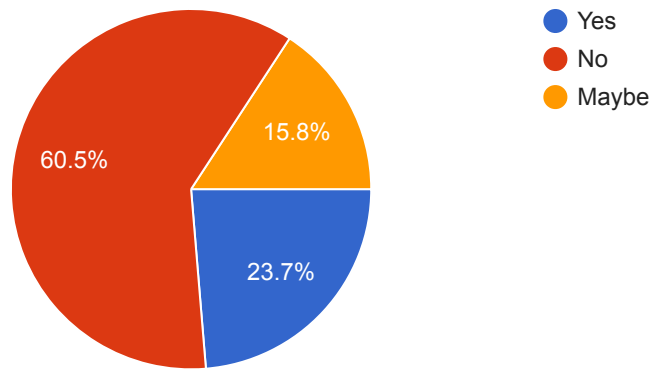
next three timings of a bus

Now timing of an immediate arrival

Uber timings in built

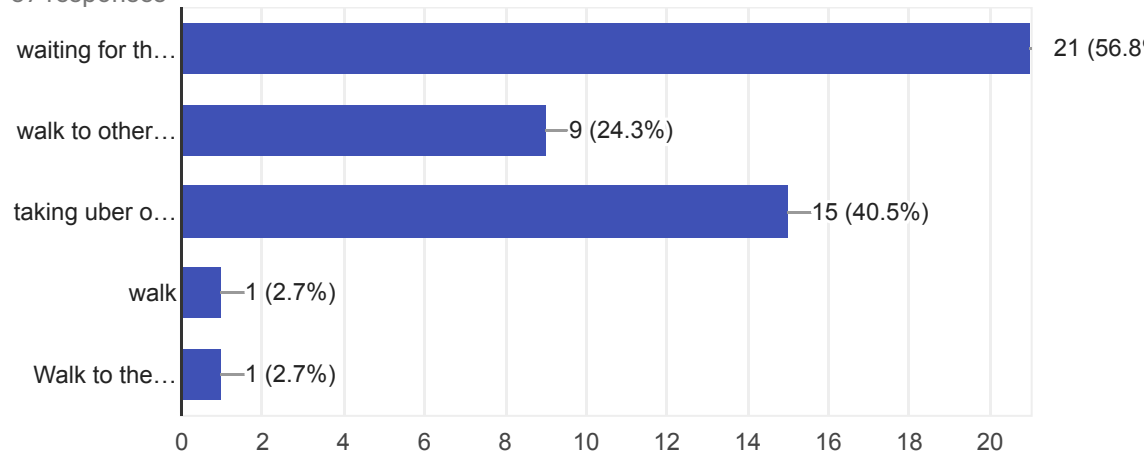
## 20. If you are a commuter, do you switch bus line during commute ?

38 responses



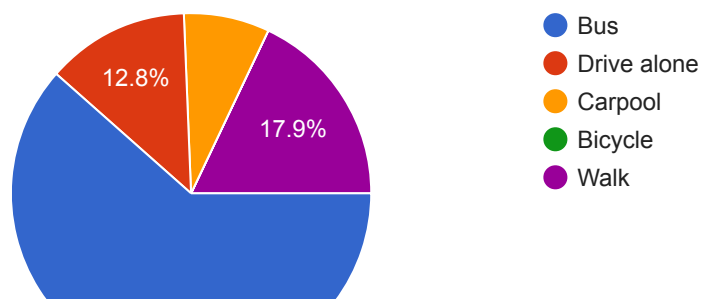
## 21. If you miss the bus, what do you normally do ?

37 responses



## 22. How do you commute to work ?

39 responses

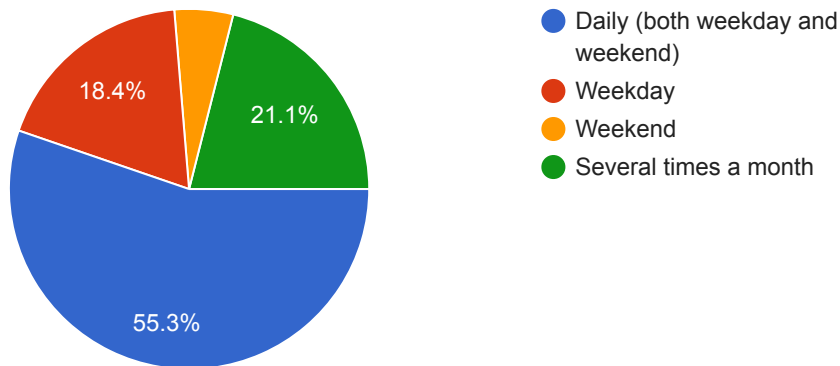




61.5%

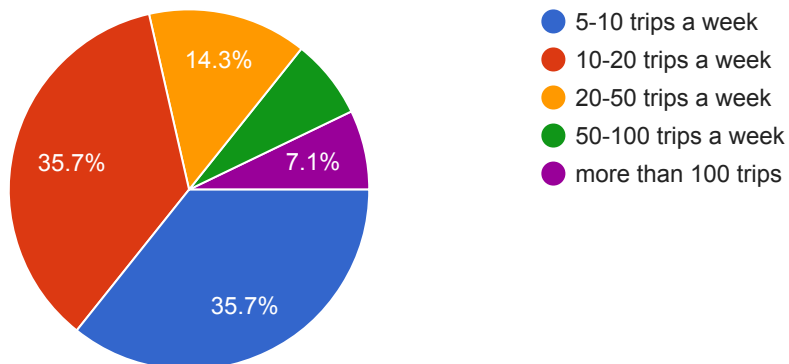
## 23. How often do you use public transportation ?

38 responses



## 24. How frequently do you use the bus ?

14 responses

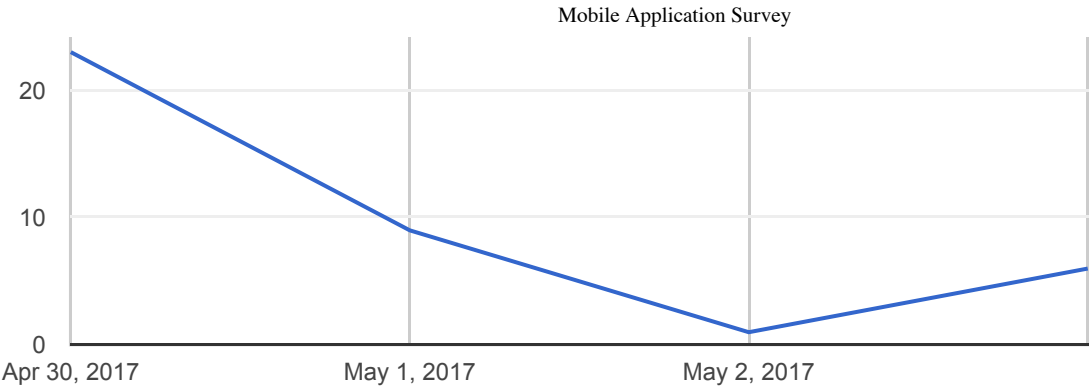


## 25. How many days ahead do you plan your trip into the future ?

15 responses



Number of daily responses



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